

## Case Study

# Trinity School, Atlanta

## How This Atlanta School Simplified Dismissal

Atlanta-based Trinity School is a PK-6th grade independent school with nearly six hundred students, over a hundred faculty and staff, and hundreds of parents and guardians. Prior to implementing SchoolPass, daily dismissal was a resource-sapping process. Carline was a frantic and stressful routine, run with walkie talkies, a “number” system, and each child’s dismissal plan had to be cross referenced with manually tracked carpool changes.

### Trinity School, Atlanta

- Private PK-6
- 600+ Students

### Solutions Used

- Carline Automation
- Arrival and Dismissal
- Parent & Student App

### Challenges

Trinity School recognized that their dismissal process, including carline and afterschool programs, was chaotic and created inherent risks to student safety. Trinity School also wanted to replace the manual tracking of dismissal changes with a modern and efficient process for parents to communicate these changes to the front office. Reginald Haley, Trinity’s Director of Operations, led the team to address these issues and identified SchoolPass as an experienced and robust communications, logistics and safety partner for K-12 schools.

### Solution

Through SchoolPass, Trinity School was able to enhance the parent experience by implementing change management and carline solutions, including the SchoolPass Parent & Student App for student arrival and dismissal changes. Up-to-date dismissal information is communicated in real-time to the front office, teachers, administrators, and parents. In addition, all changes are consolidated and automatically merged into dismissal reports that provide accurate real-time information via any mobile device or desktop. Parents and authorized drivers are now automatically identified and are matched with their students creating a safer, faster, and more streamlined dismissal process.



*We put SchoolPass into effect and now parents are empowered to make carpool changes with the mobile app. This has streamlined dismissal and enabled us to reduce our carpool times.”*

**Reginald Haley**  
Director of Operations